



squirrelsystems

part of a great restaurant team™

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HOTEL GRAND PACIFIC

463 Belleville Street
Victoria, BC
V8V 1X3
Canada

www.hotelgrandpacific.com



Hotel Grand Pacific is a diamond set in the heart of Victoria. The first class hotel offers only first class accommodation and services for their international guests.

Hotel Grand provides extensive entertainment and dining options. One can spend an entire day just lounging around the hotel. A true paradise within itself.

Business Partner

Alex Cook, Owen Business Systems

SITE INFO

STYLE OF SERVICE	<ul style="list-style-type: none"> • Fine-Dining, Casual Dining
REVENUE CENTERS	<ul style="list-style-type: none"> • The Mark (Fine Dining Restaurant) • Pacific Restaurant • Banquets • Room Service • Cafe
SOFTWARE	<ul style="list-style-type: none"> • SquirrelOne Release 4 • Credit Card Processor: NDC • Hotel Interface: Fidelio
HARDWARE	<ul style="list-style-type: none"> • Terminals: 10 (WS 8 - 12") • Epson TM - T90: 6 • Epson U220 Impact Cutter Printer: 2
REPLACING	<ul style="list-style-type: none"> • Upgrade Classic to SquirrelOne Release 4
REASONS FOR SELECTING SQUIRREL	<ul style="list-style-type: none"> • Squirrel Classic customer for over 8 years • Product Stability • Service Excellence

"We chose Squirrel for our upgrade because we trust their technology. Release 4 is incredibly user-friendly and the back end administration makes my life easier," said Amy Sarich, IT Manager, Hotel Grand Pacific. "The upgrade process was as smooth as silk and the service provided by Owen Business Systems was outstanding!"