

February 2009

Heckler's Bar and Grill – Victoria

123 Gorge Road East
Victoria, B.C.

www.hecklersbarandgrill.com



Derek Tusche is using sports and big TV screens to bring life -- and people -- back to a rundown pub on the Gorge. Heckler's Bar & Grill is the newest incarnation of the basement bar. The space has had various life forms over the decades.



"Sports never goes out of style ... it's always a trend, so it was a good way to design a new place," says Tusche, who is an equal partner in the hotel's food and beverage business with Aaron McGeough and Colin Lefebvre.

The partners have spruced up the bar with new floors and paint, seven television screens with high-definition feeds ranging from 52 to 120 inches as well as pool, foosball and bubble hockey tables. The bar also runs a Sunday bowling league with the Wii game system.

"The whole area is going through a bit of a rebirth and we're a neighbourhood pub," says Tusche who was born and raised in Victoria and is a veteran of the pub scene.

Site Info

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|---------------------------------|---|--|-------------------|---|--------------|---|----------------|---|
| Style of Service | • | Sports Entertainment Pub and Restaurant | | | | | | |
| Revenue Centres | • | Pub, Bar and Restaurant | | | | | | |
| Software | • | Squirrel version 1.45 | | | | | | |
| Hardware | • | <table border="0"> <tr> <td>Workstation 8XL's</td> <td>5</td> </tr> <tr> <td>Epson TM 90:</td> <td>5</td> </tr> <tr> <td>Epson TMU 200:</td> <td>3</td> </tr> </table> | Workstation 8XL's | 5 | Epson TM 90: | 5 | Epson TMU 200: | 3 |
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| Epson TM 90: | 5 | | | | | | | |
| Epson TMU 200: | 3 | | | | | | | |
| Reason for Selecting POS Canada | • | <ul style="list-style-type: none"> • Qualified Technicians • Customer support • Professional | | | | | | |

"We have found training to be quite easy as most qualified servers have used some version of Squirrel. We have found our customer support from POS Canada to be quick, reliable and professional". Derek Tusche - partner